

Alresford Surgery



Introducing Online Patient Access



Book your next appointment

You can view, book & cancel appointments at your convenience.

- Quick and easy to use
- Avoid busy telephone lines
- Access out of Practice hours
- Electronic management of your appointments.



Request repeat prescriptions

Access a list of your repeat medication list and request a repeat prescription.

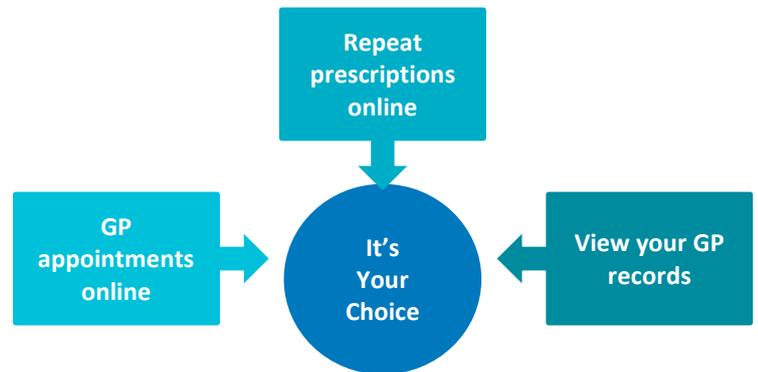
- Minimise your trips to the practice – only one visit is needed to collect the prescription.
- Your request is authorised online by the practice, so you know when it is ready to collect.
- Avoid queues and busy telephone lines.



View your medical record online

View your medical record securely on your desktop or mobile with Patient Access.

- Information about your medications, allergies & more is instantly available whenever you need it.
- Links to patient leaflets help you understand more about your conditions & medications without needing to contact the practice.



Safe and Secure

All data contained with Patient Access is protected using the highest standard of internet security so you can be sure all your personal information is safe and secure.



Patient.co.uk

Patient Access contains links to www.patient.co.uk a trusted comprehensive source of GP-authored health information leaflets for patients.



How to register

To register, download a form from our website www.alresfordsurgery.co.uk or ask at Reception.

Before you apply for online access to your record there are some other things to consider

Although the chances of any of these things happening are very small, you will be asked that you have read and understood the following before you are given login details.

Things to consider

Forgotten history

There may be something you have forgotten about in your record that you might find upsetting.

Abnormal results or bad news

If your GP has given you access to test results or letters, you may see something that you find upsetting to you. This may occur before you have spoken to your doctor or while the surgery is closed and you cannot contact them.

Choosing to share your information with someone

It's up to you whether or not you share your information with others – perhaps family members or carers. It's your choice, but also your responsibility to keep the information safe and secure.

Coercion

If you think you may be pressured into revealing details from your patient record to someone else against your will, it is best that you do not register for access at this time.

Misunderstood information

Your medical record is designed to be used by clinical professionals to ensure that you receive the best possible care. Some of the information within your medical record may be highly technical, written by specialists and not easily understood. If you require further clarification, please contact the surgery for a clearer explanation.

Information about someone else

If you spot something in the record that is not about you or notice any other errors, please log out of the system immediately and contact the practice as soon as possible.

More information

For more information about keeping your healthcare records safe and secure, you will find a helpful leaflet produced by the NHS in conjunction with the British Computer Society: Keeping your online health and social care records safe and secure

<http://www.nhs.uk/NHSEngland/thenhs/records/healthrecords/Documents/PatientGuidanceBooklet.pdf>